



**STRONGER COMMUNITIES,
TOGETHER.**



UNITED
NEIGHBORHOOD
HOUSES

ANNUAL REPORT 2018

UNH MEMBERS



BRONX

1. Bronx House
2. BronxWorks
3. East Side House Settlement
4. Kingsbridge Heights Community Center
5. Mosholu Montefiore Community Center
6. New Settlement Apartments
7. Riverdale Neighborhood House
8. Southeast Bronx Neighborhood Centers
9. Women's Housing and Economic Development Corporation (WHEDco)

BROOKLYN

10. Arab-American Family Support Center
11. CAMBA
12. Center for Family Life in Sunset Park
13. Cypress Hills Local Development Corporation
14. Red Hook Initiative
15. St. Nicks Alliance
16. School Settlement Association
17. Shorefront YM-YWHA of Brighton-Manhattan Beach
18. United Community Centers

MANHATTAN

19. Broadway Housing Communities
20. Chinese-American Planning Council
21. Educational Alliance
22. Goddard Riverside Community Center
23. Grand St. Settlement
24. Greenwich House
25. Hamilton-Madison House
26. Hartley House
27. Henry Street Settlement
28. Hudson Guild
29. Lenox Hill Neighborhood House
30. Northern Manhattan Improvement Corporation
31. SCAN New York
32. Stanley M. Isaacs Neighborhood Center
33. Union Settlement Association
34. University Settlement Society

QUEENS

35. Jacob A. Riis Neighborhood Settlement House
36. Korean Community Services
37. Ocean Bay Community Development Corporation
38. Queens Community House
39. Sunnyside Community Services

STATEN ISLAND

40. Project Hospitality

UPSTATE

41. Syracuse Northeast Community Center
42. Trinity Alliance of the Capital District

Reflecting on 2018

FROM THE PRESIDENT AND EXECUTIVE DIRECTOR



Throughout its 100 years, the leaders of UNH have remained loyal to the vision of its founders: to form an organization responsible for strengthening New York City communities by uniting the voices of settlement houses. Every day and every year since its founding UNH has been driven by this vision, using the experience of its members to advocate for public policy reform and community investment, and provide support for settlement houses to be leaders of program innovation and civic engagement in their neighborhoods.

This annual report highlights some of UNH's achievements over the past year, as we speak out for strong early childhood education and after-school programs for all New York City children; empower older people to drive positive change in our communities; promote policies that keep our neighborhoods affordable; and inspire people to vote and participate in community life. This report also underscores how our members inform all that we do to ensure the resources and pathways – those that allow individuals and families to thrive – continue to be available to everyone who needs them.

Thank you for partnering with us in this important work over the past year. We look forward to continuing our work together in UNH's second century to make New York a welcoming place for all.

M. Bryna Sanger
UNH Board President

Susan Stamler
UNH Executive Director



COMMUNITIES ARE STRONGER WHEN EVERYONE PARTICIPATES

Voter Engagement

UNH trained staff from 11 settlement houses to register community members to vote and to implement nonpartisan Get-Out-the-Vote campaigns that targeted historically low-turnout populations.

With UNH's guidance and support, settlement house staff registered and collected pledges from over **2,000** individuals who committed to show up at the polls to vote, and **contacted over 11,000 registered voters** through phone calls and texts to remind them to vote on Election Day in November.

This work has inspired UNH member settlement houses to continue the conversation about the importance of voting throughout the year

and across their programs, motivating their preschool parents and senior center participants to be civically engaged in local as well as national elections.



Older New Yorkers Driving Community Change

UNH trained and coached 14 teams and 170 older people from settlement houses to identify and lead community improvement projects in 2018 through advocacy and community organizing, and identified another 10 teams who will launch important new initiatives in 2019.

This work taps the talents and energies of some of our most experienced community members to lead work that is making our neighborhoods better places to live for us all.

During this past year, teams of older New Yorkers:

- ▶ **successfully advocated for a new food pantry** to address rising food insecurity in a public housing community;
- ▶ **addressed the prevalence of hypertension through education**, healthy cooking demonstrations, and a pop-up healthy snack café;
- ▶ **developed and led new after-school programming for teens**, including nutritional cooking and arts classes, and career exploration workshops.



“Our generation shares the activist background of the 60’s and 70’s. Seniors today find retirement to be a liberating force. We have free time, and we can engage in a lot of things that we were interested in when we were young. This is the driving concept behind [Educational Alliance’s] Senior Advocacy Leadership Team (SALT): *we have so much more to do.*”

–Jose Ortiz, SALT team leader and Lower East Side community member

ADVOCACY INFORMED BY UNH MEMBERS

UNH transforms the data and on-the-ground experiences of its members into advocacy for policy and budget reforms.

Plans for a new City procurement for after-school programs would have reduced reimbursement rates to nonprofits. Budget-related data UNH collected from 206 City-funded after-school programs demonstrated that, under the new procurement, 35% of current providers would experience a decline in their program budgets.

UNH used this analysis to successfully advocate that the City to withdraw their request for proposals until they had resolved this reimbursement rate discrepancy. After-school programs are too vital a resources for New York City families for these programs to be underfunded.



"After-school programs are needed everywhere. I grew up as a kid who went to after-school, and it shaped the person and teacher I am today"

- Kirk, After-School Teacher





RECOGNIZING STAFF FOR THEIR TALENTS & CONTRIBUTIONS TO SETTLEMENT HOUSES

Settlement houses are stronger when the talents and energy of its staff are engaged in its success. UNH provides opportunities for peers to learn from and be inspired by each other and to grow their occupational and leadership skills.

In 2018 UNH began offering the full-day Supervisory Essentials for Internally Promoted New Managers training. This training is for new managers who were promoted from front-line staff positions. Through discussions, case studies, and interactive activities, participants learn skills and techniques to promote their and their staff's success, handle difficult situations, and build a team culture of collaboration, empowerment, and trust. These skills are taught through the lens of transitioning from peer to manager. Thirty-eight recently promoted managers from 23 different settlement houses participated.

"I had anxiety about being a terrible director, but hearing [from] other directors and their experiences and sharing best practices and good ideas made me realize I am doing a good job, and as long as I continue to learn, great things should happen."

Settlement House Day, another UNH training opportunity, continues to grow, with more than 250 staff registering for the 2018 event – a 55% increase over the previous year. This full day of professional development workshops and panel discussions, hosted by UNH partner Citi, is planned by UNH and a committee of settlement house staff, with sessions led by and for settlement house staff.

Ninety-five percent of attendees rated the event Fabulous or Good, and the feedback included "It was amazing!" and "Can't wait until next year!"



LAUNCHING A NEIGHBORHOOD AFFORDABILITY PORTFOLIO

In response to urgent needs expressed by UNH members, UNH launched a new Neighborhood Affordability advocacy portfolio in 2018 to focus more attention on critical issues such as neighborhood rezoning and the declining availability of affordable housing and livable wage jobs.

An estimated 600,000 New Yorkers live in public housing operated by the New York City Housing Authority (NYCHA). UNH supports the preserving of this vital resource for working-class New Yorkers. A major focus of UNH's advocacy is to secure funding for revitalizing the community spaces in NYCHA where many settlement houses are based.

From these centers of community life, **UNH members provide vital community resources such as childcare and after-school programs** that ensure young people have educational and enriched places to go while their families are at work, and community and senior centers that offer neighbors a place to convene and older people access to quality-of-life services in their community.





CONNECTING SETTLEMENT HOUSE STAFF WITH EACH OTHER

UNH provides the “table” that settlement house staff from across the City gather around to connect with their peers, share best practices, and tackle common issues that impact their programs and their communities.

In 2018, UNH convened more than 100 peer learning groups with a total attendance of 1,220, and established three new groups – **Civic Engagement Peer Group**, **College Access and Prep Peer Group**, and **Public Housing Issues Group** – in response to requests from UNH members and to strengthen UNH priority projects.

EXPANDING THE UNH NETWORK

UNH welcomed four new settlement house members in 2018, including, for the first time in UNH history, members from outside New York City.

These new members are:

**RED HOOK
INITIATIVE (RHI)**
Red Hook, Brooklyn

**KOREAN COMMUNITY
SERVICES (KCS)**
Bayside, Queens

**SYRACUSE NORTHEAST
COMMUNITY CENTER
(SNCC)**
Syracuse

**TRINITY ALLIANCE OF
THE CAPITAL REGION**
Albany

With this expansion, UNH’s voice and the voice of settlement houses grow stronger.

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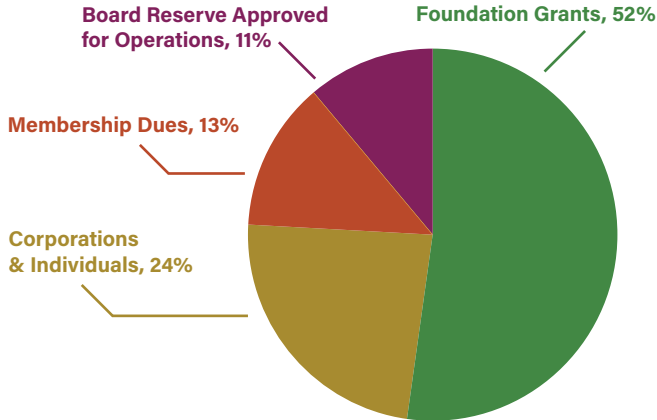
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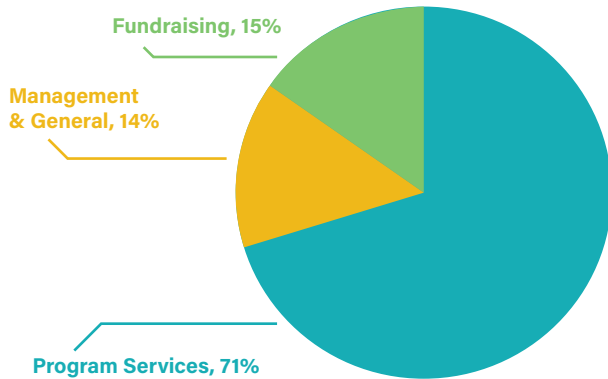
2018 FINANCES

Support, Revenue, & Gains



2018 Total Operating Revenue.....\$ 3,010,422

Expenses



2018 Total Operating Expenses.....\$ 3,360,269

2018 STATEMENT OF FINANCIAL POSITION

Assets

Cash & Cash Equivalents	\$ 341,836
Other Assets	\$ 728,038
Long-Term Investments	\$ 8,540,339
Total Assets	\$ 9,610,213

General Liabilities.....\$ 423,482

Net Assets

Net Assets without Donor Restrictions:

Operations	\$ 228,291
Board Designated Reserve Funds	\$ 8,251,510

Net Assets with Donor Restrictions:

For Future Programs and Time Periods	\$ 418,101
Donor Restricted Endowment	\$ 288,829

Total Net Assets\$ **9,186,731**

Total Liabilities & Net Assets.....\$ **9,610,213**

For full financial details, please refer to UNH's 2018 audit located at www.unhny.org.

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Courtney Smith
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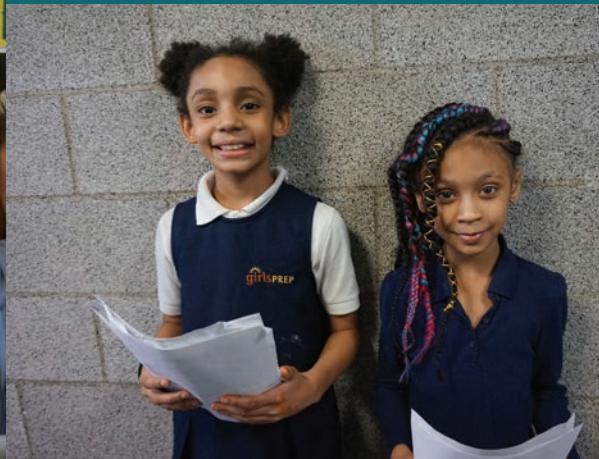
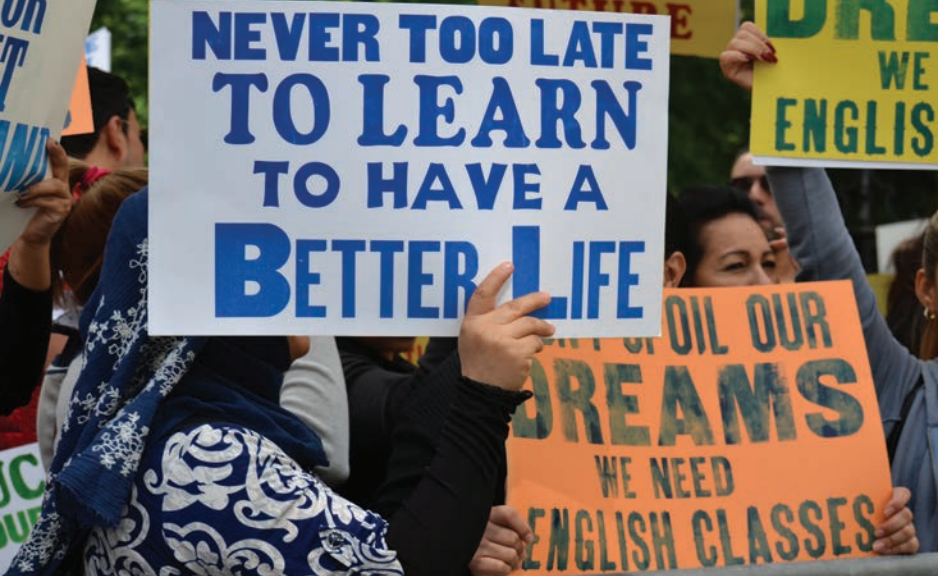
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