

## SUPPORT NEW YORK CITY'S NORCS

NORCs are multi-age housing developments, neighborhoods, or geographic areas that were not originally developed for older adults, but are now home to a significant number of older people. NORCs promote health and stability among older adults in concentrated apartment buildings and housing complexes, as well as in lower-density neighborhoods and rural areas, through contracts administered by the NYC Department for Aging (DFTA).

### 1.8 Million

The number of NYC residents who will be age 60 or older by 2030-- making seniors 20% of the City's residents

### \$85

Typical hourly rate for NORC health and nursing services

### 38%

Average loss of pro-bono nursing hours over three years

### \$33,000

Average annual cost for a NORC nurse

## FY 2020 BUDGET REQUESTS

### ***Invest \$750,000 to support health and nursing services in DFTA-funded NORC programs***

Nurses provide services to NORC residents that might not otherwise exist in the community, such as medication education, diabetes testing, flu shots, mobility and balance screenings, and helping clients get in touch with doctors. Many residents rely on these services as a main source of health care and value the consistent, quality care they provide.

NORCs were previously able to secure nursing hours pro-bono by partnering with hospitals, retired nurses, or supervised student nurses. However, in the wake of recent Medicaid Redesign and billing changes, in addition to an aging population with increased needs, these arrangements are becoming unstable and many nursing services providers are cutting back on their pro-bono hours.

With many of these partnerships greatly diminished or fully terminated, NORCs must find funding to pay for hours that were previously free, essentially spending more to maintain the same level of service.

An additional \$750,000 would sufficiently cover the reduction in pro-bono hours over time across all DFTA-funded NORC programs.

### ***Urge the Administration to restore \$1 million for NORC programs***

The FY 2019 final budget included \$1 million to support select NORC programs previously funded by the Council. We ask that the Administration restore \$1 million to maintain consistent funding for these programs.

### ***Fund NORC Salary Parity***

Recently salary enhancements were provided for case management workers through DFTA and APS. These increases help programs retain qualified staff, avoid turnover and provide uninterrupted service to case management clients. The same increases must be provided for NORCs. With the aging population rapidly increasing, the City must recognize the ever-growing need to attract skilled individuals.