

# OUR VALUE STATEMENTS

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Security 1<sup>st</sup> Title

Our Value Statements work in tandem with our Core Values. They are conceptualized outcomes that set the groundwork on how we put our Core Values in action - serving as a practical reference point, helping align behaviors, set expectations, and reinforce what success looks like.

## **Serve with Generosity**

We go beyond expectations with a spirit of giving and gratitude because we strive to be a trusted partner, not just another title company.

## **Deliver on Empathy**

We take time to understand others' needs and perspectives, turning compassion into dedicated support and solutions.

## **Guided by Authenticity**

We embrace the individual within the whole, leading with sincerity and transparency, to build lasting relationships.

## **Impact that Endures**

We remain trusted experts in our field because we continuously share our knowledge, to ensure our impact extends beyond each transaction.

## **Value with Intention**

We believe in creating value that lasts by acting in the best interest of our people - internally and externally.

## **Collaboration that Counts**

We prioritize collaboration by sharing ideas and leading by example, enabling us to build success together.

## **Communication that Connects**

We create meaningful connections through active listening and intentional communication.

## **Strength in Engaging**

We tailor our local engagement to meet the needs of the areas we serve and the people in them - strengthening trust and loyalty.

## **Resilient by Design**

We meet every challenge with grit and grace, maintaining excellence and composure no matter the obstacle.

## **Accountability with Purpose**

We celebrate wins and learn from mistakes, because we take responsibility for our actions.

## **Curiosity led Adaptability**

We embrace change as an opportunity to learn - staying flexible to deliver innovative solutions.