

Case Study



WHY UNIFORMZ RETURNED TO THE UNIFORM SOLUTION AND NEVER LOOKED BACK

At a glance:



Solutions:

The Uniform Solution Core Software
WebStore - UniformPay -
Cloud Hosting



Number of Stores:

1



Location:

Bridgeport, CT



Industry:

Medical

The Solution

Pieter returned to The Uniform Solution in 2020. What drove the decision?

- ✓ Instant access to vendor catalogs and stock
- ✓ Powerful EDI integrations
- ✓ Cleaner back-end workflows with cloud hosting
- ✓ A support team that listens and responds quickly

Challenge

After leaving TUS, Pieter explored other systems but found them to be disorganized and inefficient:

“I tried this other vendor that was an absolute mess.”

He struggled with maintaining accurate inventory, vendor information, and back-end processing without the structured integrations offered by TUS.

Results & Key Benefits

Catalogs & EDI: The Game Changer



“The catalogs and the EDI integration with them that allows me to see actual stock availability and purchase ordering is great.”

Instead of building vendor information manually, Pieter saves countless hours through TUS's live catalog connections.

Support that Feels Like a Partner



“They always call me back. Recently I had a new laptop that just needed to get set up—they took control, set it up, and it was fantastic.”

Cloud-Based Efficiency



“The cloud has been great. It makes for much cleaner processing... and the lack of back-end work I need to do is worth the cost.”

Scalable Operations & Growth Enablement



“It has allowed our business to grow. It gives me the bandwidth that I need... It allows me to do what I need to do to run the business.”

With TUS, Pieter gained operational efficiency without the need for custom ERP tools or heavy manual updates.



Recommendation:

"I would recommend The Uniform Solution. It quickly becomes apparent that it's like having another employee in respect to maintaining this kind of information... we're able to do things quickly that would be painful with other systems."

Pieter Coenraads - Owner, Uniform Outlet