

Product Safety Information Notice

**NORDMENDE Televisions manufactured in
November 2024**



Product Details

Brand: Nordmende

Product Name: Television

Models Affected: ARTV43UHD

Affected Production Period: Produced in November 2024 (Batch No: 29321771)

Affected Serial Numbers:

29321771400001	29321771400039	29321771400077	29321771400115	29321771400153
29321771400002	29321771400040	29321771400078	29321771400116	29321771400154
29321771400003	29321771400041	29321771400079	29321771400117	29321771400155
29321771400004	29321771400042	29321771400080	29321771400118	29321771400156
29321771400005	29321771400043	29321771400081	29321771400119	29321771400157
29321771400006	29321771400044	29321771400082	29321771400120	29321771400158
29321771400007	29321771400045	29321771400083	29321771400121	29321771400159
29321771400008	29321771400046	29321771400084	29321771400122	29321771400160
29321771400009	29321771400047	29321771400085	29321771400123	29321771400161
29321771400010	29321771400048	29321771400086	29321771400124	29321771400162
29321771400011	29321771400049	29321771400087	29321771400125	29321771400163
29321771400012	29321771400050	29321771400088	29321771400126	29321771400164
29321771400013	29321771400051	29321771400089	29321771400127	29321771400165
29321771400014	29321771400052	29321771400090	29321771400128	29321771400166
29321771400015	29321771400053	29321771400091	29321771400129	29321771400167
29321771400016	29321771400054	29321771400092	29321771400130	29321771400168
29321771400017	29321771400055	29321771400093	29321771400131	29321771400169
29321771400018	29321771400056	29321771400094	29321771400132	29321771400170
29321771400019	29321771400057	29321771400095	29321771400133	29321771400171

29321771400020	29321771400058	29321771400096	29321771400134	29321771400172
29321771400021	29321771400059	29321771400097	29321771400135	29321771400173
29321771400022	29321771400060	29321771400098	29321771400136	29321771400174
29321771400023	29321771400061	29321771400099	29321771400137	29321771400175
29321771400024	29321771400062	29321771400100	29321771400138	29321771400176
29321771400025	29321771400063	29321771400101	29321771400139	29321771400177
29321771400026	29321771400064	29321771400102	29321771400140	29321771400178
29321771400027	29321771400065	29321771400103	29321771400141	29321771400179
29321771400028	29321771400066	29321771400104	29321771400142	29321771400180
29321771400029	29321771400067	29321771400105	29321771400143	29321771400181
29321771400030	29321771400068	29321771400106	29321771400144	29321771400182
29321771400031	29321771400069	29321771400107	29321771400145	29321771400183
29321771400032	29321771400070	29321771400108	29321771400146	29321771400184
29321771400033	29321771400071	29321771400109	29321771400147	29321771400185
29321771400034	29321771400072	29321771400110	29321771400148	29321771400186
29321771400035	29321771400073	29321771400111	29321771400149	29321771400187
29321771400036	29321771400074	29321771400112	29321771400150	29321771400188
29321771400037	29321771400075	29321771400113	29321771400151	29321771400189
29321771400038	29321771400076	29321771400114	29321771400152	

The product serial number is located on the white rating label on the back of the television enclosure:



Issue Summary

We have identified a non-compliance issue related to a limited number of detachable power cables supplied with the above Nordmende televisions manufactured in November 2024. The issue relates to the fuse in certain power cables not complying with the relevant safety standards and in the event of a failure in the electrical system, there is a rare possibility of a fire hazard.

Affected Regions

This non-compliance issue affects products sold in Republic of Ireland.

Regulatory Compliance

The fuses used within the power cord set do not fully align with BS1362 requirements.

What to do

How to identify affected products:

Step 1. Check the serial number to confirm if your unit is affected.

Step 2. If the serial number matches one of the serial numbers listed, please stop using the product immediately, switch it off, and unplug it from the mains.

Step 3. Contact our After-Sales Support team to arrange a free-of-charge replacement power cable.

Important: If your television was manufactured outside of the period from the affected product, we can confirm that this issue is not relevant to your product.

Remedies for Consumers

Consumers are entitled to a free-of-charge replacement power cable.

Contact Information

For immediate assistance, verification support, or to order your replacement cable, please reach out to our After-Sales Support team by phone at 01 413 6485 or via email at service@gowanhome.ie

Apology and Commitment

We sincerely apologize for any inconvenience or concern caused. At NordMende, customer safety is our top priority, and we are committed to resolving this compliance matter swiftly and transparently.

Help Us Spread the Word

If you know someone who may have received, purchased, or borrowed this product, please share this product safety notice with them.